



Billiard Tables FYI

Step one: Determine your Room Size and what table would accommodate your space. On our home page, click on the Room Dimension tab and print the PDF. Note that you may accommodate a smaller room with a shorter cue for straight shots.

Step two: Determine which style to select. PooltablePortfolio has a unique selection of highly crafted custom billiard tables in a few different materials to coordinate with the design of your entertainment room. Watch the video's on the home page to get a feel for the selection available. Tables are made to order therefore all options are customizable. We have one table from a special European designer that is \$225K. This is not shown online and is only sold direct to the client. There are only 6 owners of the Billiard table in the USA If that interests you, please contact us for further details.

Model	Glass	Wood	Metal	Fiberglass
3 rd Rock			X	
Biscayne	Glass RAILS		STAINLESS or Aluminum LEGS	
Central Park West		Solid Wood RAILS	STAINLESS LEGS	
Crystal Pool	Glass BED		Powder Coat Rails (Steel and Aluminum)	
Dynasty			Powder Coat Metal RAILS/LEGS	
Emperor 1453			Powder Coat Metal RAILS/LEGS	
Europool Aluminum			aluminum	
Europool Wood				
Garnet			Powder Coat Metal RAILS/LEGS	
Milano		Solid Wood RAILS	Wood LEGS	
Monaco XI		Solid Wood Rails	Polished Stainless Legs	
Outdoor			Aluminum Rails	Fiberglass Frame
Scottsdale			Aluminum Clear Coat Rails/STAINLESS LEGS	
Soho		Solid Wood RAILS	STAINLESS LEGS	
The Jewel		Wood	Platinum	
VII Billiard		Solid Wood RAILS/LEGS/FRAME		

Step three: Print the brochure. Print the brochure on the home page. That will enable you to leisurely view the tables offline and compare styles. Once you narrow down what model you're interested in, then you can go back online and view color and style options. Several of the tables have online views of Fabrics, Paints, and Woods Available. Actual samples are required before making final decision due to inaccuracy of digital imagery.

Step four: Inquire about any possible installations that are available for viewing. Some are residential and therefore are more difficult than our commercial installations.

Step five: Call us/order samples. Contact us at 888-617-7665 with any questions at all or concerns. We are here to make your decision process easier and can supply you with any additional information you may require. Request Billiard Fabric Cards, Paint Cards, or wood samples necessary to match your interior.

Step six: Download the PDF order form on the home page for the product you have selected. Add any customizations that you require on the form and either email back to us at

sales@pooltableportfolio.com or fax to 305-359-9631.

Step seven: Decide if you would like a coordinating **Cue Rack, Dining Top** or **any Billiard Accessories**. Some of the tables include these and that is noted in the product description online. Contact us if you are unsure about these options.

Step eight: Within 2-3 business days, PooltablePortfolio will email or fax a final quote with your table requirements. Special delivery requirements, such as crane lifting, may take a few more days to have the necessary company review the crane project to supply us with an accurate estimate. Make sure to note on the Order form any special delivery situations. For example small stairwell to basement, floor walkups, etc. Even if you're not sure if it's a special situation, note where your table will be installed. Customizations or additional options on your table may add additional time to prepare a quote.

Step nine: Either fax or email back a signed copy of the Quote.

sales@pooltableportfolio.com or fax to 305-359-9631.

Step ten: Pooltableportfolio will then send an Invoice for initial payment to commence table production. Typically a 50% deposit is required to start the table and the remaining 50% is due prior to shipping. If the table is coming from overseas then the 50% is required before sea or air shipping. Every client's order is extremely important to us and we pride ourselves in Excellent Communication with our Customer from the initial order to final delivery. You'll be updated every step of the way with complete documentation and tracking numbers.

Step eleven: Delivery of table. Please contact us immediately or note any damage to shipment upon delivery. We need to stay on top of that with the shipping company if anything needs to be rectified.

Step twelve: Once the table has been delivered. The billiard table installer is contacted to schedule and appointment to install your table. They don't make an appointment prior to the arrival of the table because there are instances where the shipping company can delay a delivery. So the billiard installer needs to make an appointment only when the table is physically at your location. Delays may occur when scheduling the Craning of any items as well.

Step thirteen: Final confirmation that the table is successfully Installed. If the location coincides with our schedule we'll try to make sure a rep from Pooltableportfolio is there at the final installation or within a few days. This is important to confirm successful delivery of your product and our goal of complete customer satisfaction.